



RESEARCH



GOVERNMENT ENGAGEMENT



MEASURING RESULTS

YOUR VOICE



STRATEGY



PUBLIC AMPLIFICATION



ENGAGEMENT SURVEYS

DIRECTION FROM
BOARD

MEMBER FEEDBACK & ENGAGEMENT



- Increased business costs
- Workforce

- Short-term rentals
- Access to housing
- MRDT



MEASURING RESULTS

YOUR VOICE



STRATEGY



PUBLIC AMPLIFICATION



OUR ADVOCACY

APPROACH

INDUSTRY ADVOCACY
COLLABORATION

CROSS INDUSTRY
IMPACT SURVEYS

ASSESS RESEARCH REPORTING NEEDS

GOVERNMENT
COMMUNICATIONS STRATEGY



RESEARCH



STRATEGY





MEASURING RESULTS





PUBLIC AMPLIFICATION





- Ministry of Tourism, Arts, Culture and Sport
- Ministry of Labour
- Ministry of Municipal Affairs
- Ministry of Housing
- Ministry of Finance
- Ministry of Jobs, Economic Development and Innovation (JEDI)
- Ministry of Technology, Innovation and Citizens' Services (MTICS)
- Ministry of Public Safety and Solicitor General - Emergency Management BC (EMBC)



RESEARCH



GOVERNMENT ENGAGEMENT



MEASURING RESULTS

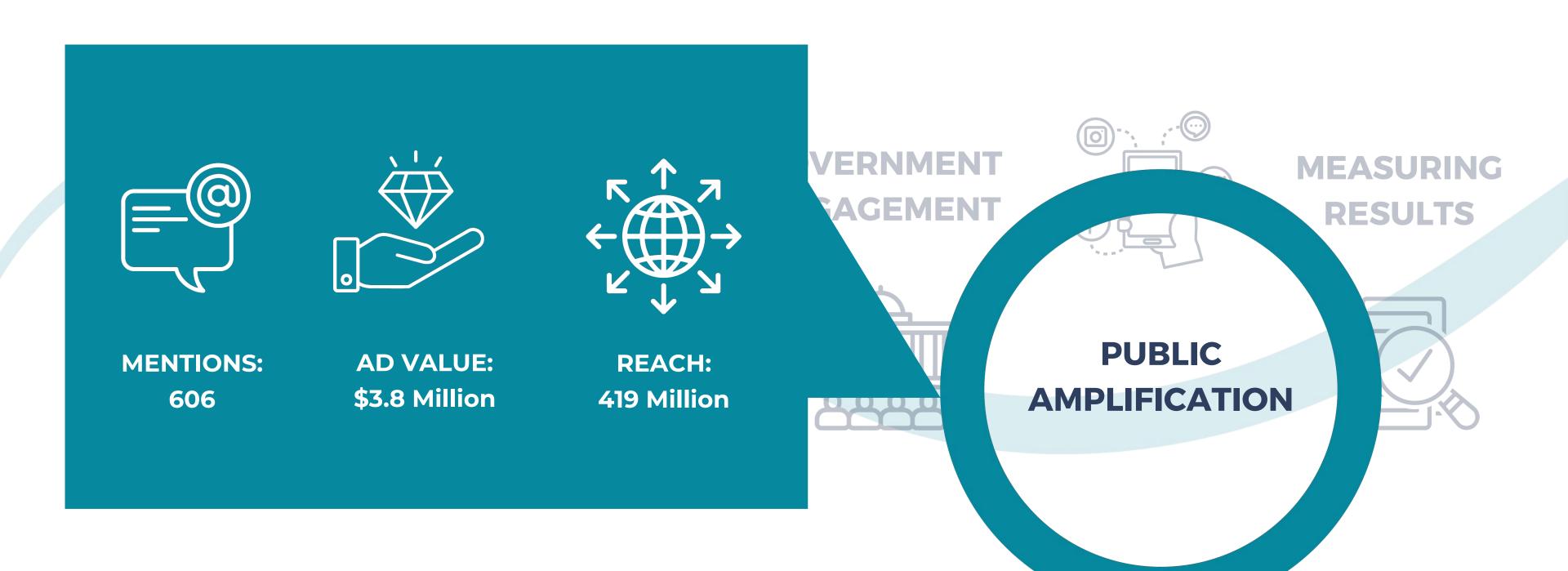




STRATEGY









SHORT TERM RENTAL ADVOCACY WIN

OUR ASKS:

- Principal Residence Requirement
- Province-Wide Registry
- Platform Accountability
- Real-Time Data Sharing for efficient market monitoring within municipalities

OUR RESEARCH:

- 48.4% of active listings in June 2023 were owned by hosts with multiple short-term rental properties.
- As of June 2023, 16,810 housing units were converted from residential units to dedicated short-term rentals.

MAJOR INTERNATIONAL WORKFORCE WINS



Addressing. Labour Shortages Combler les pénuries de main d'ouvre



Temporary Foreign Workers and Refugees



Extending work permits to families of Temporary Foreign Workers.

The expansion of the Economic

Mobility Pathways Pilot (EMPP) to
include chefs and cooks and lowerskill hospitality workers



International Students & Youth



Removed **20 hour cap for international student work permits** (increased to 40 hours per week)

International students with expiring status allowed to stay and work in Canada longer.





PROVINCIAL NOMINEE PROGRAM EXPANISION,

making hospitality a career of choice!



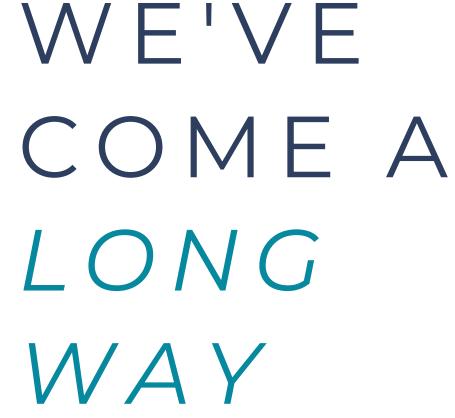
50 POSITIONS GRANTED THROUGH ECONOMIC MOBILITY PATHWAYS PILOT with

Talent Beyond Boundaries



ECONOMIC MOBILITY PATHWAYS PILOT (EMPP)

 Hotels can now access low-skilled workers through EMPP



2023 WINS



TRAVEL VISA CHANGES

 13 Countries Allowed Visa-Free Travel for eligible travellers







POLICY CHANGES TO
CREATE EASIER
ACCESS FOR FOREIGN
WORKERS



FUNDING TO SUPPORT
UPSKILLING AND
INDUSTRY
DEVELOPMENT



ALLEVIATE
FINANCIAL BURDEN
OF RECRUITMENT



DEVELOP
PARTNERSHIPS TO GAIN
ACCESS TO WORKERS



POLICY CHANGES TO
FASTTRACK IMMIGRATION
INTO OUR SECTOR

WHAT WE'RE WORKING ON WORKFORCE

CONNECTING YOU WITH OUR PARTNERS

DOMESTIC

- Société de développement économique de la Colombie-Britannique (SDECB)
- Contract Labour Solutions (Integral Services Group)
- Educational Institutions (Western Community College)

INTERATIONAL

- MOUs
 - Barbados
 - El Salvador
 - Mexico
- Refugee Resettlement Opportunities
 - Talent Beyond Boundaries
 - Hires be in touch by May 15
- Immigration Consultants
 - Bell Alliance, Radar Immigration, Crease Harmon LLP

YOUR NEW WORKFORCE





CONTACT: alison@bcha.com



FAST TRACK YOUR FUTURE

LEADERSHIP & BEST
PRACTICES IN HOUSEKEEPING

Human Resources Leadership & Best Practices

PROPERTY OPERATIONS & MAINTENANCE

Financial Leadership

Leadership for Hospitality Professionals

INVESTING IN EDUCATION

FOR YOU AND YOUR TEAM

BENCHMARKING SUCCESS

STATE OF THE INDUSTRY





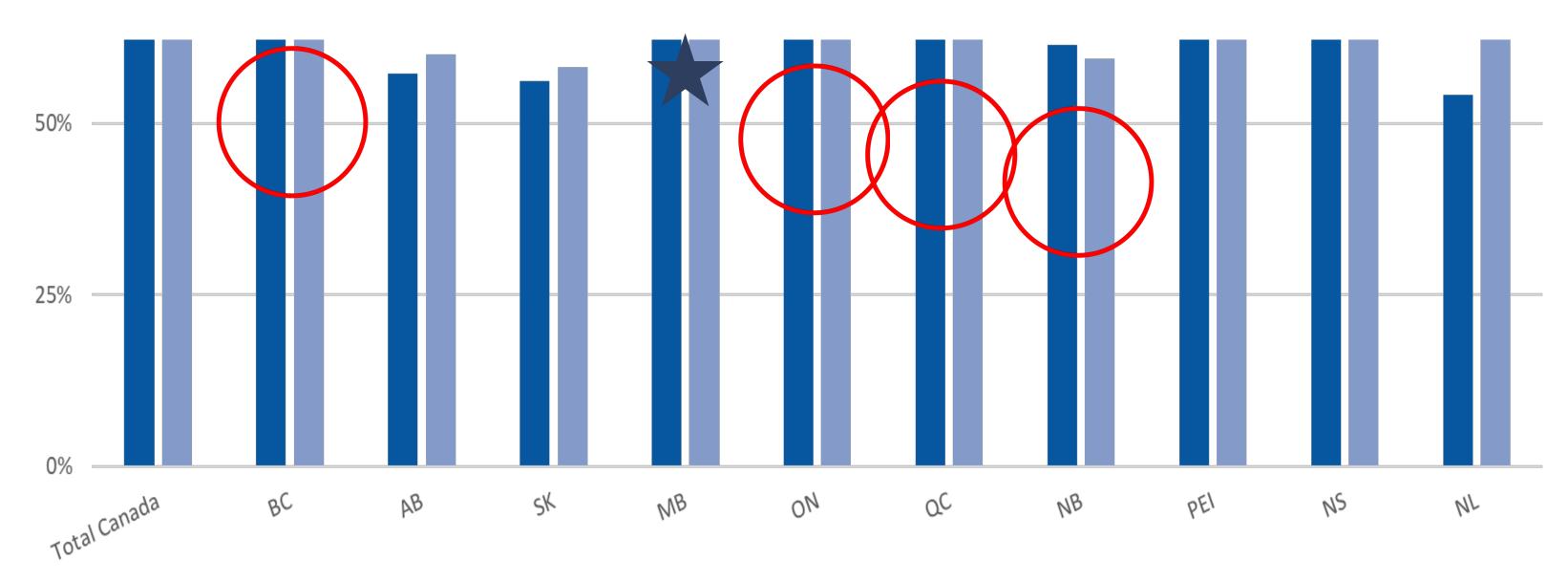
BC HOTEL PROJECTS

CURRENT PIPELINE:

- 79 Hotels
- 10,107 rooms

BC IS JUST SHY OF FULL OCCUPANCY RECOVERY

Total Canada and Select Provinces, August YTD Occupancy, 2023 vs. 2019



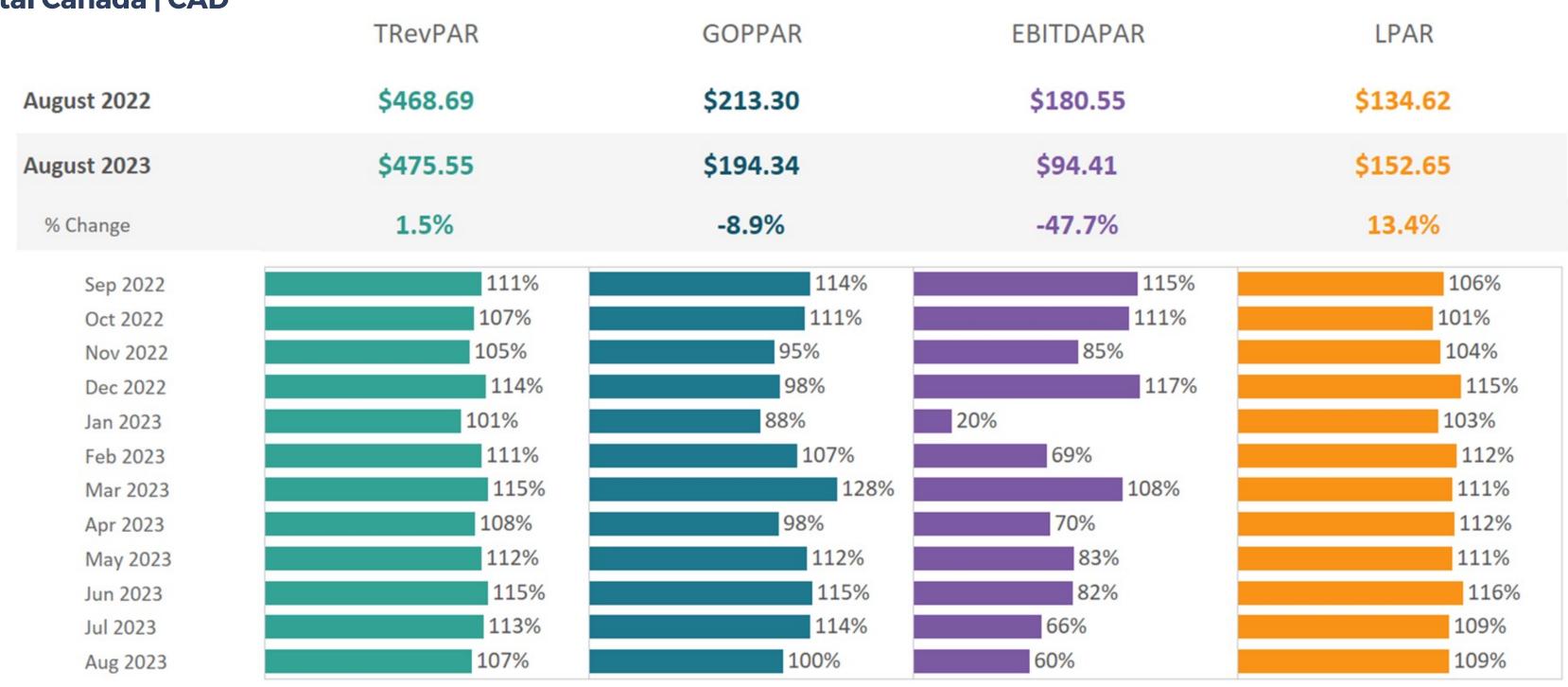
BC ADR IS UP \$41 OVER 2019

Total Canada and Select Provinces, August YTD ADR (CAD), 2023 vs. 2019



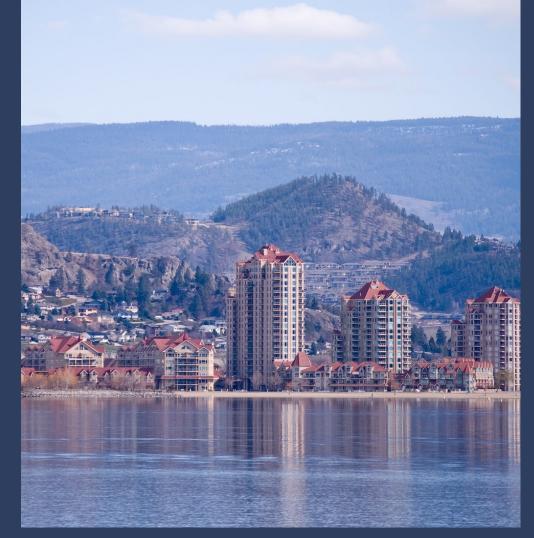
LABOR COSTS CONTINUE TO EAT INTO PROFITS

Profitability KPIs per-available-room | Indexed to same month 2019 Total Canada | CAD



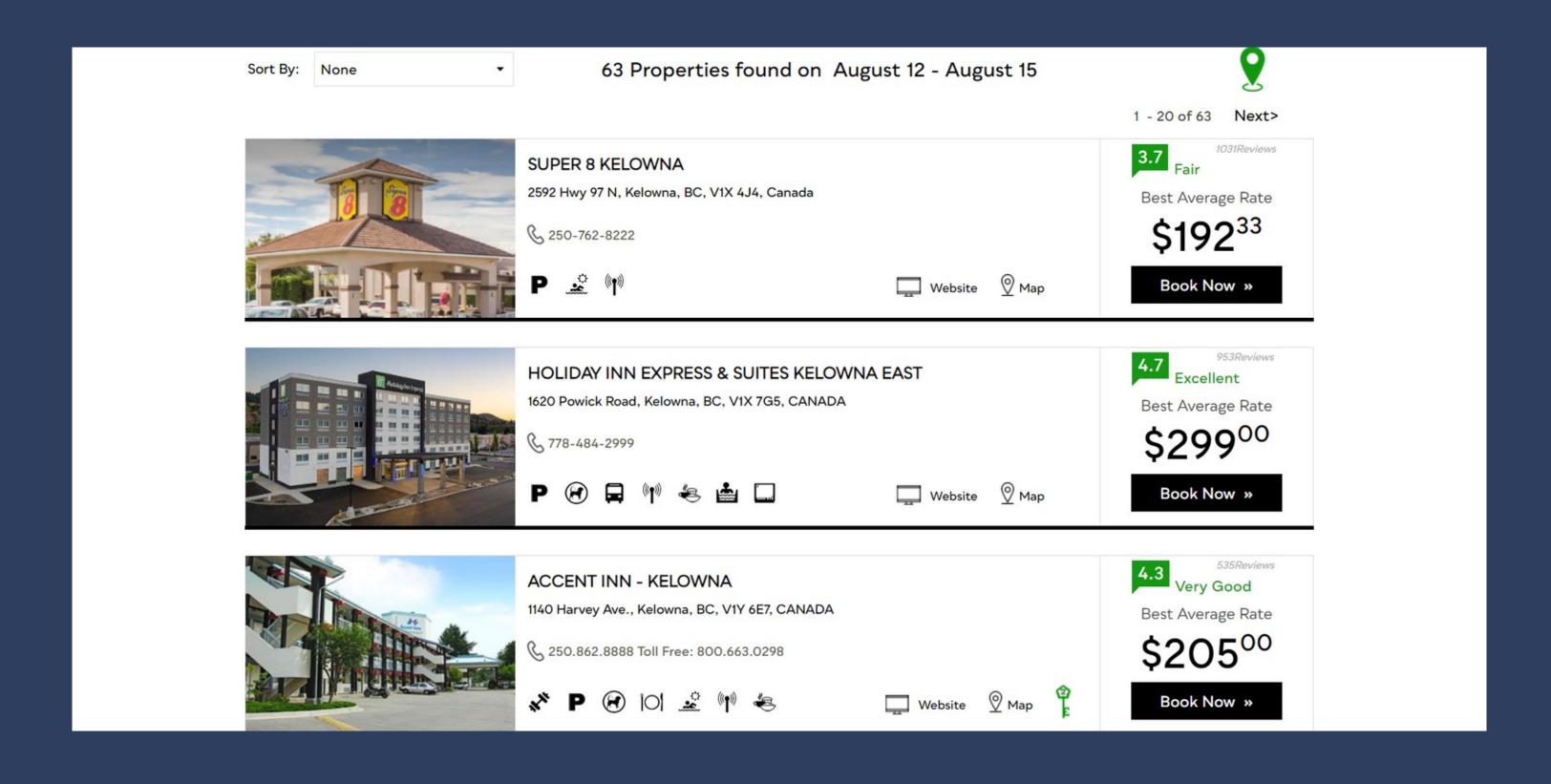
EMERGENCY MANAGEMENT

- Emergency Preparedness Task Force
- Industry survey and impact submission









A MODERN SOLUTION TO AN EVOLVING ISSUE

AN EXTENSION OF YOUR TEAM

UNLOCKING MEMBERSHIP VALUE

SAMANTHA@BCHA.COM



INDUSTRY REPRESENTATION

• Opportunities to provide feedback and be heard

TIMELY COMMUNICATION

• Stay informed on advocacy, resources, and expert advice

INDUSTRY SUPPORT

- Advocacy and strategic development for your priorities
- Workforce assistance and consultations with our strategist

COST SAVING PROGRAMS

• Exclusive discounts for the hospitality industry

NETWORKING & EDUCATION

- Access to conferences and events
- Networking and educational opportunities

YOUR MEMBER BENEFITS



JOIN US AT THE BCHA SUMMIT

MAY 1 - 2, 2024 | FAIRMONT CHATEAU WHISTLER



THANK YOU

